

## Netsurion Customer Onboarding

Lumifi aims to provide you with a smooth, hassle-free onboarding experience onto our ShieldVision platform. Our first phase of onboarding involves the deployment of log forwarding infrastructure. Don't worry – we want to make this as easy as possible! We'll include a full project plan as a part of your onboarding experience, but at a high level, you can expect the following:

### Phase 1

New forwarding infrastructure will replace both legacy Netsurion components (endpoint agent and log collector). These can be pushed via any standard patch-management tool, covering Windows, Mac, and Linux in the case of the endpoint, or ran on a variety of hosting infrastructure variations, including virtual machines, servers, or cloud native equivalents for the log collector.

#### Endpoints:

Lumifi will provide a script, deployable via tools you already use within your infrastructure for the purposes of patch management. Once deployed, endpoints will forward immediately, and ShieldVision will receive logs from these endpoints. As part of our onboarding process, we will validate 1:1 coverage between the legacy Netsurion solution and ShieldVision.

#### Third party logs:

Lumifi will also provide a collector that can be utilized to forward logs from servers, network devices, and more, directly into ShieldVision. Lumifi recommends mirroring the current Netsurion configuration of forwarders with a 1:1 replacement.

#### SaaS/Cloud service logs:

Lumifi can also ingest logs from public cloud or SaaS services. In some cases, more elaborate forwarding infrastructure is needed to ensure this data makes it to ShieldVision. Lumifi can host these forwarders, if necessary, although you are free to host them in your own cloud environment if desired.

- If you wish to self-host the integration server, you will need to run either a virtual machine or a container with the ShieldVision Agent running. Lumifi will provide an additional enrollment token for this integration server. Once the agent is deployed, Lumifi Engineering team will require the hostname of this machine for validation of successful adoption.

#### Data migration:

Lumifi will migrate all historical data up to 400 days into ShieldVision, making it accessible via Composer, a robust search and investigation capability.

## Phase 2

With log forwarding infrastructure in place, we want to ensure 1:1 coverage between the legacy platform and ShieldVision. The Lumifi Engineering team will work with you to identify and close any gaps. Once completed, we'll schedule Phase 2, onboarding your users into ShieldVision, giving you access to a multitude of features including full historical data search (including migrated data), ThreatFlow, Lumifi's library of detection content, and more.